

Paul Holliday

From: Rebecca Wilson
Sent: 17 July 2025 22:07
To: Licensing
Subject: Concern/Observation - Ruxley Food and Wine application for a 24 hour licence to sell alcohol.

Categories: Lisa working on it

Dear Licencing

An application has been received to vary the current licence held at 427 Kingston Road, Epsom, KT18 0BT on 19th June 2025. The premises is seeking the following:

- Extension of opening hours and licensable hours:
 - Monday to Sunday 00:00 – 00:00
- The addition of delivery services. Delivery will be through 3rd parties.
- The use of a window hatch for sales between 23:00 – 07:00

I am concerned that the application to extend hours will have an impact locally by generating issues relating to nuisance and safety. The following relates points relate to the application:

- Increase in activity and noise
The local area is made up of parades of shops with residential flats above. The units above the commercial units are residential flats, which are in occupation and provide homes to many families. The further surrounding area is made up of larger family houses, and the increased hours will bring more traffic of people and vehicles (at antisocial times) to the area. There is the potential for the residence directly adjacent, above and opposite the shop will be disturbed throughout the night by the activity of the selling of the alcohol. The likelihood of people parking and idling around the premises will increase as they purchase from the window. These are all going to impact on the quiet enjoyment of the residents. The delivery coming and going will also be disturbing to the residential units as they move up and down the kerbs to get close to the collection window.
- Nighttime economy
There is currently no nighttime economy on the parades of shops that operate beyond 11pm. The allowance of this property to operate after 11 pm will give a reason for more traffic to be in the area beyond 11pm and this will begin to change the make-up of this predominantly residential area.
- Lone Worker
The person employed to operate the windowed shop after 23:00 is more at risk by being in this isolated area. The shop will need to carry out a risk assessment for the employee and also provide additional training to ensure the sale of the alcohol is well managed. Consideration needs to be given to being able to clearly see customers to ensure the person purchasing the goods are of appropriate age and in suitable state (ie not under the influence). The vulnerability of this employee is greater than a daytime shop operator.

Environmental Health do not believe the changes to the licence occur as there will be an impact on the local residential population. Should the sub-committee feel it appropriate to grant the licence, we ask that the sub-committee considers a reduction in hours so that the premises does not remain open 24 hours a day and further conditions to be added.

Hours of Licensable Activity:

Monday to Saturday 08:00 – 00:00

Sunday 09:00 – 23:30

Additional Conditions: (current conditions on Premises Licence to remain)

- No mounting of the footpaths of delivery vehicles
- All delivery drivers to cut off engines when collecting deliveries. No idling
- Signage to be displayed requesting customers interact with the shop in a quiet manner, that customers leave quietly and respect the neighbourhood. This is to be displayed in a prominent position on the premises.

Kind regards

Rebecca Wilson
Environmental Health Officer
Epsom and Ewell Borough Council
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Web: www.epsom-ewell.gov.uk

Please note my normal working days are Tuesday to Friday (9:30-14:30)